

# Respectful engagement: our commitment to the community



Our landholder liaison team has started contacting landholders in the approx. 2 kilometre draft corridor for VNI West to find the best route and explore alternatives for the final easement.

**Our commitment to landholders is: we are here to listen and to engage respectfully, honestly and openly. We want to work with you, to understand your land and your ways of working, to make sure we find the best route for the project, with the least impact. All we are seeking is to better understand your viewpoint.**

- If your property is in the draft corridor you will be appointed a dedicated landholder liaison who will listen to you and answer your questions.
- Where we can find a number, your landholder liaison will first make contact by phone.
- If we don't have your number we will send you a letter to your address, visit or leave a contact card in your mailbox.
- If you agree to meet with your landholder liaison, the meeting will be on your terms – at a time and location that suits you.
- Landholders can bring someone else to support them in meetings, just let your landholder liaison know.
- We will respect any biosecurity measures for your property and follow your farm rules.
- We will be honest and transparent.
- We will take all complaints seriously and we have avenues for escalation.

More information, including the Landholder Guide is available on our website or you can reach us on:

**P:** 1800 824 221

**E:** [enquiries@transmissionvictoria.com.au](mailto:enquiries@transmissionvictoria.com.au)

**W:** [transmissionvictoria.com.au](http://transmissionvictoria.com.au)